



Registered as TFM Foundation (919785 P)  
A Ministry of Finance tax exempt organisation

## **FREQUENTLY ASKED QUESTIONS**

(Updated Feb 2019)

### **Who is Teach For Malaysia?**

Teach For Malaysia is an independent, not-for-profit organisation on a mission to give all children in Malaysia the opportunity to attain an excellent education,

We are mobilising a movement of leaders to empower our nation through education; working together towards a Malaysia where all children are empowered to be leaders of their own learning, their future, and the future of our nation.

### **What is Teach For Malaysia trying to solve?**

We believe that the power of education can unlock the potential of every child. A child's background and systemic injustices often determines his or her outcome in life. Children in less privileged communities do not have the same access to education opportunities. This is neither right, nor fair.

Malaysian students are far behind. While Malaysia has achieved tremendous progress in socio-economic development over the last 60 years, the Malaysian Education Blueprint calls out that the average 14-year old in Malaysia is academically 3 years behind their peers in Singapore and 4 years behind their peers in Shanghai! This is a precursor for our economic growth, social stability and overall development as a nation.

### **What does Teach For Malaysia do to solve the Problem?**

We build a movement of leaders to have immediate and long-term impact on high-need communities across Malaysia through:

- Our Leadership Development Programme: We recruit outstanding fresh graduates and young professionals to teach in full-time, fully-paid positions for 2 years in high-need public schools across Malaysia.
- Our Alumni Network: We work alongside our Alumni network to build an ecosystem of solutions at all levels of society.

### **What happens after the 2 years Fellowship?**

Teach For Malaysia Fellows continue on as a network of Alumni advocating for education and build an ecosystem of solutions at all levels of society - from classroom to boardroom.



Registered as TFM Foundation (919785 P)  
A Ministry of Finance tax exempt organisation

### **Are the Fellows part-time teachers/volunteers?**

Our Fellows are full-time teachers who serve in high-need schools for a minimum of 2 years.

### **How is Teach For Malaysia Fellowship Programme funded?**

Teach For Malaysia Fellowship Programme is funded through the Ministry of Education, corporations and foundations, and individual donors.

### **Why are you seeking public funding if you are funded by government and private sectors?**

In line with our mission to place more Fellows in the country's high-need schools and more challenging economic environment that has affected our current funding sources, Teach For Malaysia has decided to diversify our funding sources for greater sustainability.

### **Where do the funds go?**

75% of funds raised will be channeled to run our Fellowship Programme. Remaining 25% goes to fundraising and operational costs.

### **What impact has TFM made so far?**

As of 2019, Teach For Malaysia has placed and supported 413 Fellows and Alumni in over 157 schools across 10 states impacting over 111,000 students.

### **When was Teach For Malaysia founded?**

October 2010.

### **Who are your Board of Trustees and in what capacity do they serve and are they paid?**

YAM Tunku Ali Redhauddin Ibni Tuanku Muhriz, Tan Sri Dr Jemilah Mahmood (in absentia), Datuk Yvonne Chia, Shahnaz Al-Sadat Abdul Mohsein, Chen Li Kai and Dato' Tharuma Raja. All our Trustees serve in their personal and non-executive capacity and are not remunerated.

### **Who are your auditors?**

Ernst & Young.



Registered as TFM Foundation (919785 P)  
A Ministry of Finance tax exempt organisation

## **DONATION-SPECIFIC QUESTIONS**

### **Is there a minimum or maximum donation amount for a single online transfer?**

No. You are free to donate as much or as little an amount through our [online payment gateway](#). However, depending on your method of payment, please be aware that the maximum limit per transaction will be imposed by your credit card limit, or other constraints introduced by your financial institution.

### **Does Teach For Malaysia accept direct transfer?**

Yes. You can pay directly to the below.

Payee name: TFM Foundation

Bank: CIMB Bank Berhad

Branch: KLCC branch

Account number: 86-0015211-3

Swift Code: CIBBMYKL

### **Does Teach For Malaysia accept cash donations?**

Yes, you can pay directly to our office at the following address:  
TFM Foundation, Level 1, Ming Annexe, 9 Jalan Ampang 50450 Kuala Lumpur, Malaysia.

### **Does Teach For Malaysia accept cheques?**

Yes we do, Crossed cheques should be made payable to TFM Foundation. You can submit the cheque by hand or mail it to our office address.

### **Can I use my debit card to make donations online?**

Yes you can. As long as the card bears a Visa or Mastercard logo.

### **Can I use my prepaid Visa Card & Mastercard?**

Yes you can. As long as the card bears a Visa or Mastercard logo.

### **Do I have to pay for bank card fees in addition to the transaction fee?**



Registered as TFM Foundation (919785 P)  
A Ministry of Finance tax exempt organisation

No. ipay88 transaction fee is inclusive of the bank and card company charges.

**I'm donating using my credit card. Can I trust your site to keep my information secure?**

Yes. We do not view or capture your credit card details. We comply with PCI Data Security Standard and Malaysia Payment System Act.

**Is my donation tax-exempted and do I have to donate a certain amount to be eligible for tax-exemption?**

Yes, your donations are tax-exempted and you are free to donate as much or as little and will still be eligible for a tax receipt.

**What information do you need from me if I want to get a tax-exempt receipt for my donation?**

For donation of RM 5000 and above, we need to have your full name (as required to be written on the tax-exempt receipt), IC number and your email address. This info is required in issuing a tax exemption receipt from LHDN. For donation below Rm 5000, only your full name and email address.

**How long will it take for me to receive my tax-exempt receipt?**

One-off donations: within 4 - 6 week. Before the 15th of the following month  
Recurring donations: at the end of the year (December)

**How will I receive the tax exemption receipt?**

A soft copy of your tax exemption receipt will be sent to you via the email that provide us during registration. We also provide hard copies of the receipt on a case by case basis.

**I donated to Teach For Malaysia some time ago. Is there a time limit if I want to claim my tax-exempt receipt?**

We will issue tax-exempt receipt as per request, as long as the transaction and your request date occurred within the same calendar year.

**I donated the wrong amount through the online payment gateway. Can I cancel my donation and get refunded?**



Registered as TFM Foundation (919785 P)  
A Ministry of Finance tax exempt organisation

Yes. You can contact us at +603 2026 0700 or [donation.support@teachformalaysia.org](mailto:donation.support@teachformalaysia.org) immediately after the remittance is made, as we need to do the required bank reconciliation before processing your refund.

### **How do I cancel my monthly contribution to Teach For Malaysia?**

To cancel your contribution, you may email us at [donation.support@teachformalaysia.org](mailto:donation.support@teachformalaysia.org) and we will assist you in this process.

### **How can I change my payment amount or my account details?**

Should you need to amend your payment amount, credit card details or other account-related details, please do reach out to us at [donation.support@teachformalaysia.org](mailto:donation.support@teachformalaysia.org) and we will be more than happy to assist you in this process.